

RETURN FORM

ALESHIA

Email: myaleshia@outlook.com

ELIGIBILITY FOR RETURNS:

1. Item(s) must be returned within **10 days**.
2. Goods must be unworn, unwashed, undamaged, unused with all tags still attached.
3. Please note, **no refunds or exchange are accepted on SALES items**.
4. Please contact customer care if you believe your item is faulty.
5. Item(s) only can exchange once.

HOW TO SEND BACK YOUR ITEM:

* Return Postage costs will be at your expense, unless items received are faulty or not as ordered.

1. Indicate your order number, which item(s) you are returning and the reason for the return.
2. Pack your item(s) and this return form into a bag,
3. Schedule a pick up with SF express <http://www.sf-express.com/hk/en/>
4. The package should be addressed to:

Name: Aleshia

Phone: +852 6844 0489

Address: 8th Floor, Cheung Hing Industrial Building, 12P Smithfield, Kennedy Town, Hong Kong

5. Please retain proof of postage (receipt) until refund is processed.

Order no: _____ Name: _____
Phone no: _____ Email: _____

Qty	Item Name	Size	Color	Reason Code	Reason for return code
					1) Too Big
					2) Too Small
					3) Not as expected
					4) Poor Quality
					5) Arrived Late
					6) Item Defective
					7) Incorrect Item
					8) Doesn't suit me

- For refund, we will refund to your credit card if you placed your order on our website. Otherwise, we will make your refund via bank transfer.
- Save as Store Credit for next purchase
- For an exchange (Please specify item name, size and color below)

Return or exchange may take up to 5 business days to process. Thank you.